

# BURTONSVILLE FUEL CO., INC.

15408 COLUMBIA PIKE  
BURTONSVILLE, MARYLAND 20866

(301) 384-7575

- Will Call
- Automatic Delivery
- Heat Only
- Heat and Hot Water

## CHARGE ACCOUNT APPLICATION

Please print and fill in entire application

- Budget Account
- 30 Day Charge Account

### ABOUT YOU

YOUR NAME	FIRST	MIDDLE	LAST	<input type="checkbox"/> Sr. <input type="checkbox"/> Jr.	YOUR DATE OF BIRTH	MO	DAY	YR
HOME ADDRESS	STREET NO.		APT. NO. CITY, TOWN	STATE	ZIP	YEARS THERE		OWN <input type="checkbox"/> RENT <input type="checkbox"/>
YOUR HOME PHONE	(AREA CODE)			YOUR SOCIAL SECURITY NO.				
YOUR PREVIOUS ADDRESS	STREET NO.		APT. NO. CITY, TOWN	STATE	ZIP	YEARS THERE		
NAME OF CLOSE RELATIVE	NAME		ADDRESS	CITY	STATE	ZIP	HOME PHONE	(AREA CODE)

### ABOUT YOUR WORK

YOUR EMPLOYER	NAME OF COMPANY		ADDRESS		CITY	STATE	ZIP
YOUR BUSINESS PHONE	(AREA CODE)	YEARS THERE	YOUR ANNUAL SALARY	FULL TIME <input type="checkbox"/>	OTHER INCOME		
				PART TIME <input type="checkbox"/>	SOURCE OF INCOME		

YOU RENT	LANDLORD NAME		ADDRESS		PHONE
PREVIOUS FUEL SUPPLIER	NAME		ADDRESS		CITY STATE

### YOUR OTHER CHARGE ACCOUNTS AND BANK ACCOUNTS

MASTER CHARGE <input type="checkbox"/>	BANK AMERICARD <input type="checkbox"/>	ACC'T NO.	Exact Name In Which Account Is Carried
		ACC'T NO.	Exact Name In Which Account Is Carried
		ACC'T NO.	Exact Name In Which Account is Carried
		ACC'T NO.	Address of Bank

### \* OTHER INFORMATION YOU MAY WANT US TO CONSIDER

SPOUSE'S NAME	FIRST	LAST	SPOUSE'S SOCIAL SECURITY NO.				
SPOUSE'S EMPLOYER	NAME		SPOUSE'S ANNUAL SALARY			<input type="checkbox"/> FULL TIME	
	ADDRESS		CITY	STATE	ZIP	<input type="checkbox"/> PART TIME	
SPOUSE'S POSITION			YEARS THERE	SPOUSE'S BUSINESS PHONE	(AREA CODE)		

\* COMPLETE ONLY IF YOUR SPOUSE WILL USE THIS ACCOUNT OR SIGN THE AGREEMENT OR IF YOU WISH THE INCOME AND/OR CREDIT WORTHINESS OF YOUR SPOUSE CONSIDERED.

**NOTICE TO BUYER(S): A. DO NOT SIGN BEFORE YOU READ AGREEMENT PRINTED ON REVERSE SIDE. B. YOU ARE ENTITLED TO A COPY OF THIS AGREEMENT AND THE INFORMATION REGARDING YOUR RIGHTS TO DISPUTE BILLING ERRORS IF YOU REQUEST SAME. C. YOU AGREE THAT A FINANCE CHARGE OF 1½% PER MONTH WILL BE CHARGED TO ACCOUNTS AFTER 30 DAYS.**



**NOTICE:** I HEREBY AUTHORIZE YOU OR ANY CREDIT REPORTING AGENCY EMPLOYED BY YOU TO INVESTIGATE THE REFERENCES HEREIN LISTED OR ANY OF THE OTHER INFORMATION STATED ABOVE TO DETERMINE MY QUALIFICATIONS FOR A CREDIT ACCOUNT

BUYER'S SIGNATURE	DATE	BUYER'S SIGNATURE	DATE
-------------------	------	-------------------	------

## IN CASE OF ERRORS OR INQUIRIES ABOUT YOUR BILL

The Federal Truth in Lending Act requires prompt correction of billing mistakes.

1. If you want to preserve your rights under the Act, here's what to do if you think your bill is wrong or if you need more information about an item on your bill.
  - a. Do not write on the bill. On a separate sheet of paper write (you may telephone your inquiry *but doing so will not preserve your rights under this law*) the following:
    - i. Your name and account number (if any).
    - ii. A description of the error and an explanation (to the extent you can explain) why you believe it is an error. If you only need more information, explain the item you are not sure about and, if you wish, ask for evidence of the charge such as a copy of the charge slip. Do not send in your copy of a sales slip or other document unless you have a duplicate copy for your records.
    - iii. The dollar amount of the suspected error.
    - iv. Any other information (such as your address) which you think will help us to identify you or the reason for your complaint or inquiry.
  - b. Send your billing error notice to the address on your bill which is listed after the words: "Send Inquiries To:". Mail it as soon as you can, but in any case, early enough to reach us within 60 days after the bill was mailed to you.
2. We must acknowledge all letters pointing out possible errors within 30 days of receipt, unless we are able to correct your bill during that 30 days. Within 90 days after receiving your letter, we must either correct the error or explain why we believe the bill was correct. Once we have explained the bill, we have no further obligation to you even though you still believe that there is an error, except as provided in paragraph 5 below.
3. After we have been notified, neither we nor an attorney nor a collection agency may send you collection letters or take other collection action with respect to the amount in dispute; but periodic statements may be sent to you, and the disputed amount can be applied against your credit limit. You cannot be threatened with damage to your credit rating or sued for the amount in question, nor can the disputed amount be reported to a credit bureau or to other creditors as delinquent until we have answered your inquiry. *However, you remain obligated to pay the parts of your bill not in dispute.*
4. If it is determined that we have made a mistake on your bill, you will not have to pay any finance charges on any disputed amount. If it turns out that we have not made an error, you may have to pay finance charges on the amount in dispute, and you will have to make up any missed minimum or required payments on the disputed amount. Unless you have agreed that your bill was correct, we must send you a written notification of what you owe; and if it is determined that we did make a mistake in billing the disputed amount, you must be given the time to pay which you normally are given to pay undisputed amounts before any more finance charges or late payment charges on the disputed amount can be charged to you.
5. If our explanation does not satisfy you and you notify us *in writing* within 10 days after you receive our explanation that you still refuse to pay the disputed amount, we may report you to credit bureaus and other creditors and may pursue regular collection procedures. But we must also report that you think you do not owe the money, and we must let you know to whom such reports were made. Once the matter has been settled between you and us, we must notify those to whom we reported you as delinquent of the subsequent resolution.
6. If we do not follow these rules, we are not allowed to collect the first \$50 of the disputed amount and finance charges, even if the bill turns out to be correct.
7. If you have a problem with property or services purchased with a credit card, you may have the right not to pay the remaining amount due on them, if you first try in good faith to return them or give the merchant a chance to correct the problem. There are two limitations on this right:
  - a. You must have bought them in your home state or if not within your home state within 100 miles of your current mailing address; and
  - b. The purchase price must have been more than \$50.However, these limitations do not apply if the merchant is owned or operated by the creditor, or if the creditor mailed you the advertisement for the property or services.

**NOTICE:** The Federal Equal Credit Opportunity Act prohibits creditors from discriminating against credit applicants on the basis of sex or marital status. The Federal agency which administers compliance with this law concerning this creditor is Equal Credit Opportunity, Federal Trade Commission, Washington, D.C. 20580.