

General Conditions for Service Plans

- ** This agreement is contingent upon inspection of the equipment covered before acceptance.
- ** Our obligation to furnish any parts is subject to their availability from normal suppliers.
- ** Any Pre-existing conditions will be serviced at prevailing rates.
- ** This agreement is void if the buyer permits any person other than our employees to render service to the equipment except as instructed by us.
- ** This agreement does not cover parts damaged by water, fire, acts of God, accident, tampering or abuse.
- ** Charges will be billed for service due to blown fuse, open circuit breakers, switch in off position, thermostat set too low, oil run out other than auto delivery or if accounts are not kept current.
- ** Anything colored in yellow will be covered by your service agreement. Anything else will be charged at prevailing rates.
- ** Frozen lines or Fuel Gelling in outside tanks is not covered.
- ** Excludes all plumbing work.
- ** Electronic airfilters and the maintenance of these are not covered under contract.
- ** This agreement does not cover circuit boards.
- ** Burtonsville Fuel shall be released from liability for 'runouts' of fuel when customer is using a supplemental heat source, as it can disrupt our automatic delivery system.
- ** These plans will terminate without notice and without refund if the customer purchases fuel oil from any other source.
- ** Air Handlers (associated with boiler systems) are not covered under contract; only boiler is covered.

Confirmation Card

Gentlemen:

Acct. No. _____

I want to take advantage of your Burner Service.

# of Units	
<input type="checkbox"/>	_____ I prefer Burtonsville Fuel's Air Conditioning Tune Up. \$114. ⁰⁰
<input type="checkbox"/>	_____ I prefer Burtonsville Fuel's Regency Contract \$279. ⁰⁰
<input type="checkbox"/>	_____ I prefer Burtonsville Fuel's Annual Tune Up. \$179. ⁰⁰
<input type="checkbox"/>	_____ I prefer Hot Water Heater Coverage for my oil fired heater also. \$125. ⁰⁰
<input type="checkbox"/>	_____ I prefer Hot Water Heater Tune Up. \$99. ⁰⁰

I understand that in order to participate in any of the above plans, I will utilize Burtonsville Fuel Co., Inc. as my sole supplier of heating fuel, and I will schedule an appointment for cleaning. By signing this confirmation card I agree to all terms listed in the General Conditions for Service Plans.

Signed by _____ Phone _____

Print name _____ Date _____

IT IS THE CUSTOMERS RESPONSIBILITY TO SET UP AN APPOINTMENT FOR CLEANING OF EQUIPMENT DURING REGULAR OFFICE HOURS: 7:30 am - 4:00 pm AND TO ENSURE ACCESSIBILITY TO THE EQUIPMENT PRIOR TO THE APPOINTMENT.

MDHVACR01-5457

** Office hours are: 7:30 am until 4:00pm
Monday - Friday

*** Emergency Service is available after hours.

IT IS THE CUSTOMERS RESPONSIBILITY TO SET UP AN APPOINTMENT FOR CLEANING OF EQUIPMENT DURING REGULAR OFFICE HOURS BETWEEN MAY 1ST AND OCTOBER 31ST.

PLEASE SEND PAYMENT ALONG WITH CONFIRMATION CARD BY APRIL 30TH TO AVOID INTERRUPTION IN COVERAGE.

CONTRACTS ARE ACTIVATED ONLY WHEN PAYMENT IS RECEIVED IN FULL.

 Tear off & return this card.